Our Mission

As the official benefits website of the U.S. government, our mission is to increase citizen access to benefit information, while reducing the expense and difficulty of interacting with the government.
As the official benefits website of the U.S. government, Benefits.gov is committed to providing access to information on benefit and assistance programs.

- Established in 2002 and managed by the U.S. Department of Labor.
- Providing 175+ million citizens online access to government benefits in English and Spanish.
- Prescreening services for over 1,100 federal and state benefit programs.
- Reducing call center and office wait times for citizens, resulting in cost savings to federal agencies and taxpayers.
Benefits.gov helps citizens find benefits and resources relevant to their life circumstances.

- 1,100+ Programs, 16 Categories
  - Employment and Career Development
  - Food and Nutrition
  - Healthcare and Medical Assistance
  - Social Security and Retirement
  - Housing, and more
- The Benefit Finder provides a personalized list of benefits, based on citizen responses and according to their eligibility.
- Tailored content such as news articles and social media outreach helps citizens utilize the full range of resources on Benefits.gov.
Citizens are encouraged to take our Benefit Finder questionnaire to find benefits they may be eligible for.

- The Benefit Finder is free, confidential, and will not ask for personally identifiable information.
- Citizens answer a series of questions about their situation and receive a list of benefits tailored to their needs across all assistance categories.
- Citizens can email or print details for later use and find application information for each benefit.
RECIPIENT OF 45+ AWARDS
PARTNERSHIP SUCCESS

This partnership not only funds, but strategically guides the direction of the Program to continuously expand its value to citizens and government agencies, saving taxpayer dollars while improving the lives of millions of citizens in the process.